

52 Kubu Ave, Riverhorse Valley Business Estate, Newlands East, 4037

www.pedroschicken.co.za

31 October 2025

Botswana CAR-nival - Terms & Conditions

CAR-nival Competition

Win BIG this summer with the Pedros CAR-nival Competition!

Purchase a CAR-nival Meal or Carnival Burger Meal to enter the competition, and you could win a holiday for 4 to Ghoha Hills Savuti Lodge (Chobe National Park)!

Entry details online or in-store. Competition ends January 18th, 2026. T's&C's apply.

Who Can Participate?

The competition is open to all citizens of Botswana, who are 18 years of age or over and who have a valid Botswana Identity Document, except for the members, shareholders, directors, employees, franchisees partners, agents and consultants (and their respective life partners, business partners and immediate families) of Pedros, as well as the suppliers and advertising agencies of Pedros.

NOTE: To be eligible to Win, entrants MUST FOLLOW Pedros on either Facebook (@Pedros Botswana), Twitter (@PedrosChicken) or Instagram (@pedros_botswana).

Competition Period

The competition runs from 10th November 2025 to 18th January 2026, both days inclusive.

Late or incomplete entries will not be accepted. No responsibility will be accepted for entries lost, delayed or damaged in transmission.

How to Enter?

By purchasing the **CAR-nival Meal** or **Carnival Burger Meal**, on a single occasion, you are entitled to ONE entry into the competition. You may enter as many times as you like – multiple entries increase your chances of winning.

You can enter through one of the following methods:

Option 1 - APP:

Download the Pedros App on Apple I-Store for IOS or Google Play for Android:

https://app.pedroschicken.co.bw

Using the App, purchase the CAR-nival Meal or Carnival Burger Meal, for automatic entry into the Competition.

Option 2 – IN-STORE:

Purchase a CAR-nival Meal or Carnival Burger Meal.

Place your name and contact number on the back of your till slip.

Place the till slip into the Competition Box in-store.

NOTE:

To be eligible to Win, entrants must FOLLOW Pedros on either Facebook, Twitter or Instagram.



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Prize

A holiday for 4 to Ghoha Hills Savuti Lodge (Chobe National Park)

General Terms & Conditions

- 1. You must have purchased either a CAR-nival Meal or Carnival Burger Meal, to enter the competition.
- 2. You must retain the original till slip that reflects your purchase and this will need to be presented on collection of the prize.
- 3. You may enter this competition as many times as you like on the basis that you have a corresponding till slip and unique invoice number for every entry. This unique invoice number can only be used once. The more you enter, the greater your chances of winning.
- 4. An individual till slip with a CAR-nival Meal or Carnival Burger Meal may only be used for a single entry.
- 5. By entering the competition through either of the methods provided, you are accepting all the rules of this competition.
 - a. The participant warrants that they are unaware of any reason legally prohibiting them from entering this competition.
 - b. Any participant who contravenes these rules may be disqualified from the Competition.
 - c. The participant consents to Pedros using the names and photographs taken of the winners for publicity purposes, without any further remuneration being payable to the winner.
 - d. The winner may decline to participate in any promotional activity by notifying Pedros accordingly. All promotional material will become the sole property of Pedros.
 - e. Participants understand and agree that in order to offer the competition, Pedros must collect and use personal information about participants.
 - f. The privacy of participants' personal information is very important to Pedros. Pedros will accordingly use all reasonable efforts to store collected information in a secure manner.
 - g. Pedros shall collect, process, and store personal information in compliance with the Botswana Data Protection Act, 2018. Participants have the right to request access to, correction of, or deletion of their personal data held by Pedros, and to withdraw consent at any time by contacting Pedros through the provided contact details. Participants may exercise these rights by contacting the contact person mentioned in these terms and conditions.
 - h. The participant agrees to give (where applicable) honest, accurate and current information to Pedros and to maintain and update such information when necessary.
 - i. The participant's personal information collected by Pedros may be used for the following reasons:
 - i. the processing of personal information on the company's website;
 - ii. further processing by third parties, including the fact that related parties of the company may access information on the company's website;
 - iii. direct marketing;
 - iv. fraud prevention;
 - j. The entrant acknowledges that any information supplied to Pedros is voluntary.





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- k. By submitting any information to Pedros in any form the participant further acknowledges that such conduct constitutes an unconditional, specific and voluntary consent to the processing of such information by Pedros which consent shall, in the absence of any written objection received from the entrant, be indefinite and/or for the period otherwise required in terms of any applicable law.
- I. Unless the participant has consented, Pedros will not sell, exchange, transfer, rent or otherwise make available any personal information about the participant (such as name, address, email address, telephone number) to other parties and the participant indemnifies Pedros from any unintentional disclosures of such information to unauthorized persons.
- m. Pedros shall not send unsolicited marketing communications without the participant's explicit consent. Participants who initially agree to receive marketing may opt out at any time by following the unsubscribe instructions in the communication.
- n. By entering the Competition, participants agree to receive further communication and direct marketing material from Pedros and their holding and subsidiary companies, provided that the entrants may opt-out of receiving commercial communications at any time via the appropriate opt-out mechanisms provided by Pedros for such purpose.
- 6. To be eligible to win, you MUST FOLLOW Pedros on either Instagram, Twitter or Facebook.
- 7. Pedros Head Office will draw 1 winner, via a random electronic draw.
- 8. The Winner will be drawn from the pool of all eligible entrants.
- 9. The Winner will be contacted telephonically by Pedros once the relevant draw has been audited and confirmed, to confirm that they are over 18, and in possession of a Botswana ID.
- 10. Prize may not be transferred or exchanged for cash or for any other goods or services.
- 11. Should the prize not be claimed and collected within 30 days at the pre-arranged date and place of the handover, the prize may be forfeited at Pedros' discretion.
- 12. The names of the Winner will be published on Pedros social media after the live Prize Draw. The Winner's name and picture will also be featured in national press advertisements after the competition has ended.
- 13. By accepting their prize, the Winner agrees that Pedros may use their name and picture for any future marketing material by Pedros in print and digital media.
- 14. By entering this Competition, you accept that the decisions of Pedros and its Judges are final and may not be challenged. No correspondence will be entertained.
- 15. In your interest, Pedros has done everything reasonably practicable to comply with all the relevant laws that they are subject to Should you have any queries for us regarding your rights as consumers, please contact us at customercare1@pedroschicken.co.za
- 16. In accordance with the Consumer Protection Act of Botswana, participants have the right to fair value, good quality, and safe products and services. Should you have any complaints regarding the conduct of this competition, you may also contact the Competition and Consumer Authority at +267 3934278 or visit their website at www.cca.org.bw
- 17. Governing Law and Jurisdiction: These Terms and Conditions shall be governed by and interpreted in accordance with the laws of the Republic of Botswana. Any disputes arising from or in connection with this competition shall be subject to the exclusive jurisdiction of the courts of Botswana.

Prize Terms and Condition







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- 1. The prize is a holiday package for up to 4 people, to Ghoha Hills Savuti Lodge in Chobe National Park, booked through a Pedros Travel Agent.
- 2. The holiday package includes breakfast and 4-star accommodation.
- 3. Note: cost breakdown and invoices will not be shared with the winner.
- 4. Any costs over and above those mentioned in Point 2 (whether it be for flights, transfers, extra accommodation, meals, or for car hire, activities, tours or anything else whatsoever) will be covered by the winner.
- 5. The holiday may not be exchanged for cash.
- 6. In the event that the specified prize is unavailable due to circumstances beyond Pedros' control, Pedros reserves the right to substitute a prize of equal or greater value.
- 7. The winner must be 18 years or older.
- 8. The winner must redeem their prize within 6 months of winning, and at off-peak holiday times, according to provisional dates supplied by the Travel Agent.
- 9. Once the holiday has been confirmed and booked, no further changes will be allowed. Any extra expenses incurred will be at the cost of the winner.
- 10. Should you miss check-in, for whatever reason, your holiday will be forfeited.
- 11. Pedros Indemnifies itself against any liability whatsoever that may arise from the holiday.
- 12. Pedros shall not be responsible for any loss, injury, or damage arising during the use or enjoyment of the prize, except where such loss is directly attributable to gross negligence or wilful misconduct on the part of Pedros. Winners are encouraged to obtain their own travel insurance.